



**All club users must agree to:**

- prioritise the well-being of all children and vulnerable adults at all times
- treat all children and vulnerable adults fairly and with respect
- be a positive role model. Act with integrity, even when no one is looking
- help to create a safe and inclusive environment both on and off court
- not allow any rough or dangerous behaviour, bullying or the use of bad or inappropriate language
- report all allegations of abuse to a child or vulnerable adult to the club Welfare Office
- report all allegations of abuse or poor practice to a member of the Committee
- not use any sanctions that humiliate or harm a child or vulnerable adult
- value and celebrate diversity and make all reasonable efforts to meet individual needs
- keep clear boundaries between professional and personal life, including on social media
- have the relevant consent from parents/carers, children and adults before taking or using photos and videos
- refrain from making physical contact with children or adults unless it is necessary as part of an emergency or congratulatory (e.g. handshake / high five)
- refrain from smoking and consuming alcohol during club activities or coaching sessions
- ensure roles and responsibilities are clearly outlined and everyone has the required information and training
- avoid being alone with a child or vulnerable adult unless there are exceptional circumstances
- refrain from transporting children or vulnerable adults, unless this is required as part of a club activity (e.g. away match) and there is another adult in the vehicle
- not abuse, neglect, harm or discriminate against anyone; or act in a way that may be interpreted as such
- not have a relationship with anyone under 18 for whom they are coaching or responsible
- avoid using mobile phones or any other digital equipment in changing rooms, unless in an emergency



**All members of staff and volunteers must agree to:**

- prioritise the well-being of all children and vulnerable adults at all times
- treat all children and vulnerable adults fairly and with respect
- be a positive role model. Act with integrity, even when no one is looking
- help to create a safe and inclusive environment both on and off court
- not allow any rough or dangerous behaviour, bullying or the use of bad or inappropriate language
- report all allegations of abuse to a child or vulnerable adult to the club Welfare Office
- report all allegations of abuse or poor practice to a member of the Committee
- not use any sanctions that humiliate or harm a child or vulnerable adult
- value and celebrate diversity and make all reasonable efforts to meet individual needs
- keep clear boundaries between professional and personal life, including on social media
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- refrain from making physical contact with children or adults unless it is necessary as part of an emergency or congratulatory (e.g. handshake / high five)
- refrain from smoking and consuming alcohol during club activities or coaching sessions
- ensure roles and responsibilities are clearly outlined and everyone has the required information and training
- avoid being alone with a child or vulnerable adult unless there are exceptional circumstances
- refrain from transporting children or vulnerable adults, unless this is required as part of a club activity (e.g. away match) and there is another adult in the vehicle
- not abuse, neglect, harm or discriminate against anyone; or act in a way that may be interpreted as such
- not have a relationship with anyone under 18 for whom they are coaching or responsible
- not to have a relationship with anyone over 18 whilst continuing to coach or be responsible for them



**All children must agree to:**

- be friendly, supportive and welcoming to other children and adults
- play fairly and honestly
- respect club staff, volunteers and Officials and accept their decisions
- behave, respect and listen to your coach
- take care of your equipment and club property
- respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity
- not use bad, inappropriate or racist language, including on social media
- avoid using mobile phones or any digital equipment in changing rooms, unless an emergency
- not bully, intimidate or harass anyone, including on social media
- not smoke, drink alcohol or drugs of any kind on club premises or whilst representing the club at competitions or events
- talk to the club Welfare Officer about any concerns or worries they have about themselves or others

**All adults must agree to:**

- be positive and encourage your child and show an interest in their tennis
- use appropriate language at all times
- be realistic and supportive
- never ridicule or admonish a child for making a mistake or losing a match
- treat all children, adults, volunteers, coaches and officials with respect
- behave responsibly at the venue; do not embarrass your child
- accept the official's decisions and do not go on court or interfere with matches
- encourage your child to play by the rules, and teach them that they can only do their best
- deliver and collect your child punctually from the venue
- ensure you explain to your child safe use of shared changing rooms and that they only use these with your permission or supervision
- ensure your child has appropriate clothing for the weather conditions
- ensure that your child understands their Code of Conduct
- adhere to your venue's safeguarding policy, diversity and inclusion policy, rules and regulations
- provide emergency contact details and any relevant information about your child including medical history